

Recommended Specifications & Suggested Devices:

In this document you will find

- Minimum device specifications
- Suggested device examples for optimal use



Why is it important to keep your device software up to date?

Updating your device operating system is highly beneficial in keeping your device at optimal overall performance as well as ensuring that it can handle new technology, new apps, and new functionality all round.

These might include important repairs to security holes that have been discovered to fixing or removing bugs and most importantly ensuring that you device is running on your operating systems most recent tech builds.

Whether you have an Android or Apple device their operating systems need updating regularly for things to work properly. Also, these updates add vital new features to your devices and remove outdated ones, so it's a good idea to make sure your operating system is always running the latest version.

What if my device is so old that it is no longer supported?

Well, these system providers stop supporting older devices regularly. If this is the case, it is recommended that you look for an opportunity to purchase newer devices so as to stay performing well and safe from being hacked.

Minimum Device Specifications

These are the minimum specs for Android and iOS devices. Please note, we do not encourage purchasing low-end devices, and even though a device may meet the minimum specs, there may still be other unforeseen software issues interfering with the use of Skynamo and other apps.

Although Skynamo may function on lower end devices, the user experience may not be as good as it could be with higher end devices. Lower end devices also become obsolete far quicker than higher end devices, and often present unexpected issues. If you are considering purchasing a non-recommended / tested device, we suggest you first bring the device to Skynamo for testing and confirmation of Skynamo functionality. Please ensure the device you select has GPS functionality, a SIM card slot and that it is compatible in your country of residence.

These, or higher, device specifications are required.

 Android	iOS iOS
Min OS version 10; Recommended =13 or 14 ✓ 64 GB storage ✓ Octa-core ✓ GPS ✓ Sim card slot ✓ Needs Google Play Store installed ✓ 3GB RAM	iOS Version 16 ✓ 3 GB RAM

** Huawei devices are not supported, as they do not have Google Play Services. We do not recommend installing the Google Play Store on your Huawei device if it is not already present. For more info, read out Huawei blog post.

Suggested Devices For Optimal Use with Skynamo

The following are examples of higher-end devices. We suggest these or similar for the best possible Skynamo experience.

 Tablet	iOS Tablet
✓ Samsung Galaxy Tab S9 ✓ Lenovo Tab P11 Pro Gen 2 ✓ OnePlus Pad	✓ iPad Air (5th generation) ✓ iPad (10th Generation) ✓ iPad Pro (6th generation)
 Mobile Phones	iOS Mobile Phones
✓ Google Pixel 8 ✓ Samsung A54 ✓ OnePlus 11 ✓ OPPO A57	✓ iPhone 15 ✓ iPhone 15 Plus ✓ iPhone 13

Minimum: Samsung Galaxy Tab A8, iPhone SE, iPad 7

Minimum Devices Required For Use with Skynamo

The following list are examples of devices that have the bare minimum specifications needed in order to access Skynamo functionality. For optimal performance we recommend you acquire slightly better models like those on the list above.



Tablet

- ✓ Samsung Galaxy Tab A 8.0 (2019)
- ✓ Lenovo Tab 4 8
- ✓ Samsung Galaxy Tab A10.1 P585
- ✓ Samsung Galaxy Tab A10.5 T595



Mobile Phones

- ✓ Samsung Galaxy S11

iOS Tablet

- ✓ Apple iPad Air 2 (64GB)
- ✓ Apple iPad Mini 5 (64GB)
- ✓ Apple iPad Pro 11.0 (64GB)

iOS Mobile Phones

- ✓ iPhone 12 (64GB)

If you are considering purchasing a non-recommended / tested device, we suggest you first contact a Skynamo Support office near you for confirmation Or alternatively, you can email the device specifications to our Support Team on support@skynamo.com