Why is it important to keep your device software up to date?

Updating your device operating system is highly beneficial in keeping your device at optimal overall performance as well as ensuring that it can handle new technology, new apps, and new functionality all round.

These might include important repairs to security holes that have been discovered to fixing or removing bugs and most importantly ensuring that you device is running on your operating systems most recent tech builds.

Whether you have an Android, Apple or Windows device their operating systems need updating regularly for things to work properly. Also, these updates add vital new features to your devices and remove outdated ones, so it's a good idea to make sure your operating system is always running the latest version.

What if my device is so old that it is no longer supported?

Well, these system providers stop supporting older devices regularly. If this is the case, it is recommended that you look for an opportunity to upgrade your devices so as to stay performing well and safe from being hacked.

In this document you will find
- minimum device specifications,
- recommended devices examples for optimal use, and
- examples of the minimum device models required for your device health and using Skynamo.

Watch sales soar.

Minimum Device Specifications

These are the minimum specs for Android and iOS devices. Please note, we do not encourage purchasing low-end devices, and even though a device may meet the minimum specs, there may still be other unforeseen software issues interfering with the use of Skynamo.

Although Skynamo may function on lower end devices, the user experience may not be as good as it could be with higher end devices. Lower end devices also become obsolete far quicker than higher end devices, and often present unexpected issues.

If you are considering purchasing a non-recommended / tested device, we suggest you first bring the device to Skynamo for testing and confirmation of Skynamo functionality.

Please ensure the device you select has GPS functionality, a SIM card slot and that it is compatible in your country of residence.

These, or higher, device specifications are required.

Android
Android 8 OS
2 GB RAM
16GB Storage space
Octa Core
GPS
Sim Card Slot
Needs Google Playstore Installed**

iOS
iOS Version 13
2 GB RAM

Skynamo

** Some new Huawei Devices do not come installed with the Google Play Store. We do not recommend installing the Google Play Store on your Huawei device if it is not already present. For more info, please read our blog post on Huawei devices.

Recommended Devices For Optimal Use with Skynamo

The following are examples of higher-end devices. We recommend these or similar for the best possible Skynamo experience.

Android

Tablet
Samsung Galaxy Tab S4 10.5 (T835)
Samsung Galaxy Tab S6 10.5 (T865)

Mobile Phone
Samsung Galaxy A30
Samsung Galaxy A50
Samsung Galaxy A70
Samsung Galaxy S10
Samsung Galaxy S10+
Samsung Galaxy Note 10
Samsung Galaxy Note 10+ Xiaomi Redmi Note 8 Pro*

*It is important to note that no Teamviewer Quicksupport available with these so remote support will not be possible.

iOS

Tablet
Apple iPad Mini 5 (256GB)
Apple iPad Air [2019] (256GB)
Apple iPad Pro 11.0" screen (64GB, 256GB, 512GB, 1TB)
Apple iPad Pro 12.9" screen (64GB, 256GB, 512GB, 1TB)

Mobile Phone
iPhone XR (128GB, 256GB)
iPhone XS (256GB, 512GB)
iPhone XS Max (256GB, 512GB)
iPhone 11 (128GB)
iPhone 11 Pro Max (512GB)

Minimum Devices Required For Use with Skynamo

The following list are examples of devices that have the bare minimum specifications needed in order to access Skynamo functionality. For optimal performance we recommend you acquire slightly better models like those on the list above.

Android

Tablet
Samsung Galaxy Tab A 8.0 (2019)
Lenovo Tab 4 8
Samsung Galaxy Tab A10.1 P585
Samsung Galaxy Tab A10.5 T595
Xiaomi Mi Max*
*It is important to note that no Teamviewer Quicksupport available with these, so remote support will not be possible.

Phone
LG G6
Samsung Galaxy S9
Xiaomi Redmi Note 8*
*It is important to note that no Teamviewer Quicksupport available with these so remote support will not be possible.

iOS

Tablet
Apple iPad Air 2 (64GB)
Apple iPad Mini 5 (64GB)
Apple iPad Pro 11.0 (64GB)

Phone
iPhone 8 (64GB)

If you are considering purchasing a non-recommended / tested device, we suggest you first contact a Skynamo Support office near you for confirmation Or alternatively, you can email the device specifications to our Support Team on support@skynamo.com

Get in touch

Skynamo

List of Recommended Devices &