

Skynamo Integration: Sage 300

Summary:

Skynamo endeavours to integrate with all Sage products and to this end, we've ensured we can integrate with Sage 300.

Unless the impact on the system is deemed too large*, Skynamo integration extracts the following datasets from Sage, transforms it and uploads it to Skynamo on an hourly schedule:

- Customers
- Products
- Invoices
- Stock Levels
- Pricing

The Skynamo orders are converted into Sage format every five minutes.

Integration directly from database:

Skynamo's software needs to be installed on the client network and the tasks are triggered using the Windows Scheduled Tasks.

Sage 300 connects with Skynamo's SQL server back end where data can be transformed and uploaded to Skynamo hourly.

Datasets transferred from Sage to Skynamo, included in our standard offering:

Customers

- Code
- Description (Skynamo name)
- On hold status
- Contact information as customer fields
- Ageing information, with limitations
- Addresses
- Delivery addresses, with limitations
- Price list
- Salesperson

Products

- Code
- Description (Skynamo name)
- Category
- User defined fields
- Unit of measure

Invoices**

- Quantity
- Value
- Reference
- Date

Stock Levels

- Stock levels by warehouse

Pricing

- Price list pricing
- Advanced pricing***

Skynamo order integration:

Sage 300

Skynamo can create the CSV import format for Sage300, but the client needs to partner with their business partners (third party fees will apply) to push this CSV dataset into Sage 300

Images

Not available for Sage 300

Required Information for Setup

In order to set up integration, we require the following pieces of information:

- 1) Access to the server is only required if the client can't setup the Skynamo Integration Tool

Ongoing maintenance:

Skynamo needs to be notified on every salesperson change. Please send the new allocation to support@skynamo.com to have the allocation adjusted

Footnotes:

* The first run is done manually and if it runs more than 5 minutes, this is discussed with the client as it may adversely affect the day-to-day operations of the business and the stability of Sage

** Invoices are not audited and outages may result in discrepancies. Skynamo commits to improving the reliability in these cases, but not fix historic data

*** Skynamo commits to applying a best effort to advanced pricing that suits the client. A perfect match is not always viable.