



*watch sales soar.*

# Skynamo Services

Skynamo Template  
Integration with  
SageOne.co.za

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## 1. INTRODUCTION

### Background

Skynamo services provide a wide range of cost-effective services by developing and re-using the same integrations.

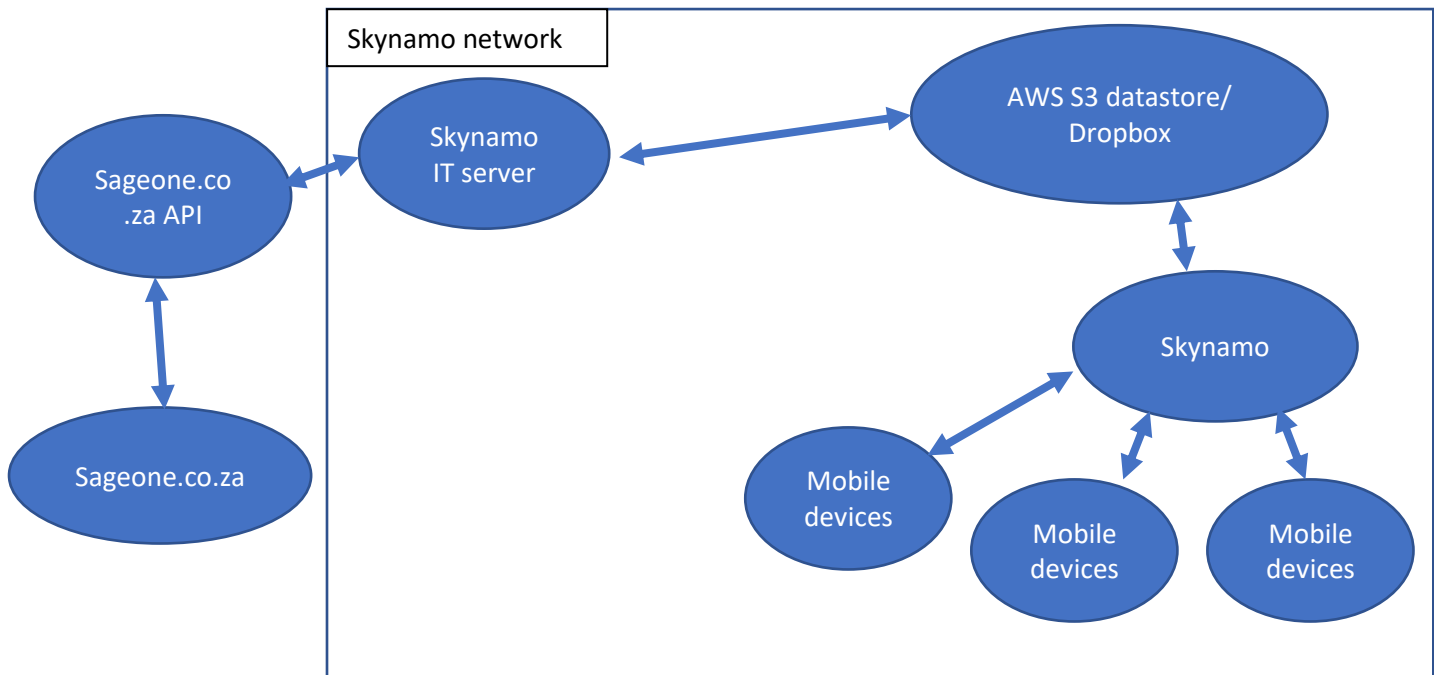
Skynamo services have rolled out more than 2000 custom data integrations across 400 customers across 3 continents of which 350 are currently active clients. More than 55 million datapoints are compared hourly and 8 million updates are synced to Skynamo on a daily basis.

API integration with the sageone.co.za API integration uses e-mail & password authentication.

## 2. ARCHITECTURE

### Overview of architecture

Architecture diagram & flow of data



Note that master data only flows from SageOne.co.za to Skynamo. This includes:

- 1) Customer details (hourly)
- 2) Product details (hourly)
- 3) Pricing (hourly)
- 4) Stock levels (hourly)
- 5) Invoices (daily)
- 6) Product images (weekly)

Note the following data only flows from Skynamo to SageOne.co.za. This includes:

- 1) Orders (within 5 minutes)

### 3. REQUIRED INFORMATION

In order to set up integration, we require the following three pieces of information:

- 1) Username for SageOne.co.za
- 2) Password for SageOne.co.za
- 3) Company Name in SageOne.co.za
- 4) Should Skynamo show prices with VAT included or excluded?
- 5) How should the users map to Skynamo?

Could you please issue these on our secure messenger app  
<https://services.skynamo.com/messenger/>.

Skynamo provided secret key: hgiCIDupyuxHGDxipuPlf6ypy3

### 4. ONGOING MAINTENANCE

On every rep change on [sageone.co.za](http://sageone.co.za), an e-mail should be sent to [support@skynamo.com](mailto:support@skynamo.com) to have the rep assignments updated.

## 5. CUSTOMER JOURNEY FLOW

Once the instance is set up and the credentials mentioned in the introduction is received, the project should be handed over to integration in a state **Skynamo's court**.

Services' average completion for SageOne.co.za setups is 2 days.

## 6. DETAIL FIELDS

### Customers

Sage name	Skynamo name
Active	Sage Active/Inactive
ID	Code
Name	Name
SalesRepresentativeId	Assigned users
Category:Description	Sage Category
Balance	Sage Opening Balance
ContactName	Sage Contact Name
Telephone	Sage Telephone Number
Fax	Sage Fax Number
Mobile	Sage Cell Number
Email	Sage Email Address
TaxReference	Sage VAT Reference
AutoAllocateToOldestInvoice	Sage Auto Allocate
CashSale	Sage Cash Sale Customer
DeliveryAddress01	Sage Delivery Address
DeliveryAddress02	
DeliveryAddress03	
DeliveryAddress04	
DeliveryAddress05	
PostalAddress01	Sage Postal Address
PostalAddress02	
PostalAddress03	
PostalAddress04	
PostalAddress05	
DefaultPriceListName	Price List
DefaultDiscountPercentage	Default Discount (%%)

Rows without names & codes are automatically removed

Users are managed in the user configuration that Skynamo integration maintains. If a user is not specified in this configuration, the customer is assigned to the support user.

When a customer is deleted in SageOne, the customer is also removed on Skynamo

When the customer is first created in Skynamo, a temporary, HB\_ code is allocated. If the customer is created in SageOne with an identical name, the Skynamo temporary code is replaced with the new SageOne ID





## Products

<b>Sage name</b>	<b>Skynamo name</b>
Active	Active/Inactive
Code	Code
ID	ID
Description	Name
Unit	Unit name
Category:Description*	Category
Price (Exclusive/Inclusive)	Default Price List
Additional price list 1	Additional price list 1
Additional price list 2	Additional price list 2

If the category description exists, the category is loaded to Skynamo



## StockLevels

Sage name	Skynamo name
OnHand	Null warehouse

The warehouse called "Null warehouse" is Skynamo's name for stocklevels where the Warehouse is not set



Sales

Sage name	Skynamo name
OnHand	Null warehouse

The warehouse called "Null warehouse" is Skynamo's name for stocklevels where the Warehouse is not set

## Orders

To be completed