

# Skynamo Integration: Sage Small Business

## Summary:

Skynamo endeavours to integrate with all Sage products and to this end, we've ensured we can integrate with Sage Small Business (Previously Sage One on the .co.za domain).

Unless the impact on the system is deemed too large\*, Skynamo integration extracts the following datasets from Sage, transforms it and uploads it to Skynamo on an hourly schedule:

- Customers
- Products
- Invoices
- Stock Levels
- Pricing

The Skynamo orders are converted into Sage format every five minutes and this data is also pushed into Sage via the API. Skynamo also extracts images from Sage and uploads them to Skynamo on a weekly basis.

## Integration via API:

Sage Small Business connects with Skynamo's API for data extractions.

**Datasets transferred from Sage to Skynamo, included in our standard offering:**

### **Customers**

- Code
- Description (Skynamo name)
- On hold status
- Contact information as customer fields
- Ageing information, with limitations
- Addresses
- Delivery addresses, with limitations
- Price list
- Salesperson

### **Products**

- Code
- Description (Skynamo name)
- Category
- User defined fields
- Unit of measure

### **Invoices\*\***

- Quantity
- Value
- Reference
- Date

### **Stock Levels**

- Stock levels by warehouse

### **Pricing**

- Price list pricing
- Advanced pricing\*\*\*

### **Skynamo order integration:**

#### **Sage Small Business (SageOne.co.za)**

Skynamo pushes orders into SageOne.co.za via the API.

### **Images**

Skynamo extracts the images via the API and this is default offering transfers it to Skynamo once a week.

### **Ongoing maintenance:**

Skynamo needs to be notified on every salesperson change. Please send the new allocation to [support@skynamo.com](mailto:support@skynamo.com) to have the allocation adjusted

### **Footnotes:**

\* The first run is done manually and if it runs more than 5 minutes, this is discussed with the client as it may adversely affect the day-to-day operations of the business and the stability of Sage

\*\* Invoices are not audited and outages may result in discrepancies. Skynamo commits to improving the reliability in these cases, but not fix historic data

\*\*\* Skynamo commits to applying a best effort to advanced pricing that suits the client. A perfect match is not always viable.