

# How to log a Support Ticket

We use a professional ticketing system called Zendesk.

Customers can log a ticket automatically by emailing [support@skynamo.com](mailto:support@skynamo.com) or by calling the Skynamo Hotline on 0861 345 345



## FAQ Page

Here you can find answers to most commonly asked questions:  
<https://support.skynamo.com>



## Log a ticket

Send an email to [support@skynamo.com](mailto:support@skynamo.com) detailing the problem you are experiencing.



## Call us

Contact us on 0861 345 345 if you would like to talk to one of our friendly support team members.

### How to log a ticket via email

- Make your subject line relevant (ie. Company Name - Issue)
- Log different tickets for different issues (In other words, report one issue per ticket.)
- Give as much detail as possible, even if you feel it might be irrelevant.
- Describe the steps to reproduce the error that you are experiencing.

**Please note:** By following the steps above, your issue may be resolved in the fastest manner possible.



0861 345 345  
[www.skynamo.com](http://www.skynamo.com)

*watch sales soar.*